

PRIVACY COLLECTION NOTICE

We respect your privacy and are committed to protecting it. Our Privacy Policy can be accessed on our website by visiting www.brookmost.com.au.

Your personal information will be collected by Brookmost Pty Ltd Limited, or one of its subsidiaries including:

- Brookmost Pty Ltd
- Brookmost Process & Recoveries
- Mercantile Solutions Australia Pty Ltd

Our contact details are:

Email: enquiries@brookmost.com.au
Phone: 03 9793 3000
Fax: 03 9793 3399
Mail: Resolutions Team, Brookmost Pty Ltd
PO Box 183
Dandenong VIC 3175

HOW WE COLLECT YOUR PERSONAL INFORMATION

DIRECTLY

We collect your personal information directly from you or your authorised representative, your creditors or potential creditors, credit reporting bodies, other third parties (such as your employer or information providers).

IN DIRECTLY

We collect your personal information from you indirectly through emails, telephone conversations and using the services and facilities available on our website and social media channels (including LinkedIn, Facebook and Twitter).

If we are having difficulty locating or contacting you, we may make discrete enquiries with third parties.

WHY WE COLLECT YOUR PERSONAL INFORMATION

We collect information for purposes associated with recovering debt and assisting you with financial solutions. If we do not collect information about you, we may be unable to assist you with a solution to your financial circumstances.

DISCLOSING YOUR PERSONAL INFORMATION

We may disclose information to credit providers, service providers (such as lawyers, commercial agents and technology providers), our related companies, credit reporting bodies, other third parties (such as your employer) or where required at law. More information is available in our Privacy Policy.

Our Privacy Policy contains information about accessing or seeking a correction to your personal information, as well as making a complaint.

Most (if not all) organisations will disclose information to overseas recipients at some point. We take the necessary steps to protect your personal information when it is disclosed overseas. If we have reason to believe that an individual is located overseas, we may disclose their personal information to our overseas agent in that country.